

Name

85 Any Avenue • City, ST 00000 • Tel 000.000.0000 •email@gmail.com

INFORMATION ARCHITECT

Inventive, customer-focused, and solutions-driven IA professional with eight years' extensive senior level experience. Successfully drives planning, architecture, deployment, and management while analyzing, documenting, and re-engineering development processes. Proven track record of leading teams toward meeting objectives and exceeding customers' expectations. Able to achieve breakthrough results through solid analytical and communication skills. Leads cross-functional projects to reach organization objectives, mentoring junior IAs through complex projects to aid in professional development. Identifies processes for continuous improvement and implementation of effective solutions. Resolves complex technical issues related to business applications, while communicating solutions to business areas. Impeccable integrity and work ethic. Further qualifications include:

- Created professional, comprehensive and innovative software, exceeding client expectations.
- Joined projects in crisis, resolving issues to meet deadlines.
- Provide educational support to teams of IA professionals and project teams, teaching the client the importance of IA and its application to streamlining business functions.
- Managed cohesive teams of eight or more in award-winning application development.

KEY QUALIFICATIONS

User Experience • Wireframes • User-Centered Design • Front-End Software Design
Team Building • Graphic Design Corporate Branding • Consensus Building • Usability • Information Strategy
Business Analysis • Information Design • Web Design

TECHNOLOGY

Shockwave, Flash, Flex, JavaScript, Java, DHTML, XSL, CGI

CAREER EXPERIENCE

Information Architecture, Boston, MA

2008 – Present

INDEPENDENT CONTRACTOR

Dedicated to successfully assisting teams in obtaining software needs. Performs meticulous stakeholder interviews, wire-framing, feature development, and interface design for notable clients, including EMC, The Support Group, and The Church of Christian Scientists.

Company, City, ST

2007 – 2008

USER EXPERIENCE LEAD

- Employed team-building expertise during the project management of several client projects. Performed stakeholder interviews to gather business and user requirements. Defined project scopes and created schedules.
- Instilled a positive morale in UX professional teams to successfully complete all projects on time and within budget, including Morgan Stanley and T. Rowe Price.

Company, City, ST

2005 – 2007

SENIOR PRINCIPLE INFORMATION ARCHITECT

Development content requirements through assessment of business and user requirements, defining project scopes, and establishing principles and site information architecture.

Key Contributions

- Positioned notable companies for growth through the strategic execution of Information Architecture. Clients included Pfizer, Manulife Investments, SEI Investments, Freddie Mac, and RaboBank.

Name • PAGE TWO

Company, City, ST

1999 – 2002

CREATIVE DIRECTOR / UI SPECIALIST

Brought on board as to provide direction during the information architecture implementation for BillCast and BizCast 5.0. Directed the development of print collateral and corporate systems, print and web designers, and HTML/JavaScript programmers.

Key Contributions

- Fully accountable for the successful institution of the organization's development and implementation methodology for their product's user interface for industry giants such as Wells Fargo and Pacific Healthcare.

FREELANCE / INDEPENDENT CONSULTANT

1989 – 2005

Retained by numerous high-profile organizations to reevaluate software requirements, effectively expanding these firms' web presence and substantially improving user experience. Partnered with technical teams during the design of solutions that increased performance and scalability of large enterprise applications.

Projects:

- Base Six, Liberty Mutual Insurance, cMarket Inc., 2MC Design (Boston, 2002 – 2005).
- Intuit Inc., Bronnercom: IBM, Dell, Intel and American Express (San Francisco, 1998 – 1999).
- Terry Swack Design, Ellis Pratt Design, Monderer Design, Micah Zimring Design
- InForm Inc.: Tennessee Valley Authority (TVA), Massachusetts Financial Services (MFS), Scudder Goldman Sachs, Morgan Stanley Chase Global Services, Heidrick & Struggles (Boston, 1994 – 1998).
- Siegel Gale: 3M, Northern Telecom and Caterpillar, Edward Walter Design: Ziff Davis Publishing, P&C Media and SUNY Purchase, Henry Dreyfuss Associates: John Deere & Co., Polaroid, AT&T, and Valmont Milani Design, The Hoyt Group, Andaloro Associates, Mierop Design, Double Space, RGA Inc. (New York, 1989 – 1994).

Awards:

- **2003: Product of the Year Award** - Customer Inter@ction Solution Magazine: Avolent's BizCast
- **2002: Product of the Year Award** - Customer Inter@ction Solution Magazine: Avolent's BizCast
- **2001: Product of the Year Award** - Transform Magazine: Avolent's BizCast
- **2000: Product of the Year Award** - Customer Inter@ction Solution Magazine: Avolent's BizCast

ADDITIONAL EXPERIENCE

Senior Interface Designer, Company, City, ST (1996 – 1997)

Senior Interactive Designer, Company, City, ST (1995 – 1996)

EDUCATION & PROFESSIONAL DEVELOPMENT

Bachelor of Fine Arts, Graphic Design, Institute of Technology, 1989