

NAME

431 Law Road, City, ST 00000
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PROFESSIONAL PROFILE

Experienced healthcare professional with exceptional skills in nursing instruction and a comprehensive background in providing safe, quality patient care. Strengths include the development of successful teaching strategies, building rapport and empowerment. Adept at decision making, mobilizing resources, and achieving results. Possesses outstanding interpersonal skills; recognized for compassionate care in a hospice environment and tenacity in risk management.

CORE COMPETENCIES

Hospice - Palliative Care - Professional Development - Risk Management - Performance Improvement

EXPERIENCE

HEALTH CARE CENTER, City, ST

2009-present

STAFF DEVELOPMENT/RISK MANAGEMENT

Responsible for the coordination and facilitation of activities in collaboration with all departments to support compliance and reduce risks.

- Knowledgeable resource to peers, colleagues, management and medical staff; incorporates risk management issues with all staff preventive education; facilitates clinical and non-clinical employee orientation; mentors new staff.
- Keeps abreast of relative patient safety standards, national safety initiatives and outcome measures, as well as state and State and Federal Abuse, potential adverse events, and forms and filing dates.
- Oversees compilation, analysis, and presentation of evidence based measurement data; prepares and presents reports on findings and outcomes.

EDUCATION INSTITUTE, City, ST

2007-2009

DIRECTOR OF NURSING EDUCATION

Contributes to the professional development of healthcare workers; instructs LPNs in an RN AD. Bridge program; co-supervised the instructional staff of C.E. I. and Axillary Health Care Programs.

- Utilized exceptional communication and technical skills to implement innovative educational strategies tailored to achieving optimal learning outcomes.
- Created and implemented relevant and impactful simulated clinical laboratory experiences; achieved a 2008 clinical pass rate of 99% and an NCLEX pass rate of 100%, a 30% increase over other clinical pass rates in the area.
- Taught 10 of the 14 courses offered; authored and instructed updates to the Chronicity Curriculum; lectured and mentored students in Nursing Care Plans classes, general education, and Advanced Medical-Surgical Nursing concepts.
- Designed and conducted three day "clinical boot camps" for out of state students; provided comprehensive information in a short timeframe for maximum learning opportunity.

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EXPERIENCE (CONTINUED)

HOSPICE AND PALLIATIVE CARE, City, ST

2004-2007

INPATIENT HOSPICE CARE (2005-2007)

Performed patient assessments, identified patient and family needs; instructed staff in appropriate discharge processes, evaluated transfers and transitions.

- Collaborated and coordinated with ARNP's and medical staff on patient's condition and plans of care.
- Managed complex palliative and hospice care; listened to and understood the unique needs of actively dying patients and family units; translated needs into compassionate actions and support.
- Team preceptor for medical staff, RNs, and LPNs; coached for high quality performance in all areas of documentation, policy, and procedures in two 24 bed inpatient hospice houses.
- Gathered facility documents and forms into a single workbook; increased efficiency and flow from admission to a variety of discharge venues.

CASE MANAGEMENT (2004-2005)

Responsible for home hospice care and an average case load of 27 patients.

- Provided support and expertise through comprehensive assessment, planning, implementation of individual patient care plans; achieved enhanced quality of patient management.

EDUCATION

**CERTIFICATION IN TECHNICAL/VOCATIONAL EDUCATION COMPETENCY BLOCK PROGRAM
UNIVERSITY**